



SPOTLIGHT ON April Kuciara

Three years ago, in April 2019, April Kuciara began her employment journey with Certified Property Inspection. The owner, Justin Sapp, was looking for a capable admin to assist with daily tasks at the company. Luckily, a networking associate, Irv Betch, suggested that his daughter April apply for the position. With her vast experience in customer service from working in the glass business in the Baltimore region, April quickly proved that she had the skills necessary to navigate the fast-paced environment.

April's contributions to the company were an essential aspect of the company's growth. Thus, as the company expanded and it was time to hire additional staff, April was promoted to office manager.



April with her husband Chad and their daughters

When asked about April and her role in the company, Sapp said, "April is our 'Admin of the Universe!' She's just one of those people that, simply put, gets shit done!! As our office manager, she not only oversees our day-to-day workload, she handles our various CEs, licensing and renewals, and the million other things we have to stay on top of. Honestly, I'd be lost, buried under a mountain of paperwork and procrastination without her. I'm so thankful that we have her."

April shares that she loves her job because every day is something new. She describes an average workday: "I answer the phones, maintain contacts with our realtor partners, our staff, and our customers to help ensure every inspection is scheduled properly and runs smoothly." She also shares, "I stay on top of all our licensing, certifications, and testing equipment for Maryland, Pennsylvania, and Delaware. I maintain a large spreadsheet and database with all the pertinent details, including expiration and renewal dates."

When April is not at work, she spends time following her children's sporting activities, including Field Hockey which is her favorite. A true Baltimorean at heart, she is also an avid fan of Orioles Baseball! But primarily, April values time spent with her family. She says that she enjoys most sitting at the dinner table, with everyone there and she can relax and enjoy their company knowing they are all safe and together.

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